

Instructions for Special Call Pickup at MSP Airport

- De-board plane and call 612-888-8888.
- A text will be sent alerting you of the taxi number that will pick you up
- After activating your order, follow instructions below based on which Terminal you are at

Terminal 1

- Our taxis are staged in a holding lot just outside the airport and will meet you within 10 minutes of your order.
- Collect luggage and follow the signs to **Ground Transport**. It is a 3-8 minute walk. If you are unfamiliar with Terminal 1, please note that from the Baggage Claim level, you will need to go down the escalators, through the **Ground Transportation Atrium** and then back up the escalators towards the GREEN parking ramp/Taxi area to the **Transit Center**.
- As you make your way up the escalator to the **Transit Center**, you will see a sign for *PREARRANGED/SPECIAL CALL TAXIS* directly in front of you.
- Your taxi will be waiting for you outside this door, or arrive in just a minute or two

Terminal 2

- Our taxis are staged in a holding lot just outside the airport and will meet you within 10 minutes of your order
- Collect luggage and follow the signs to **Ground Transport**
- Either exit the front doors and walk across street directly to the **Ground Transport Center**

OR

- Go up the stairs/elevators to the skyway to cross the street and then down to the to the *TAXIS* area
- Your taxi will be waiting for you outside this door, or arrive in just a minute or two

A \$4.00 "Airport Access" fee will be added to the fare amount on all trips originating from MSP Airport.

Look for Taxi Companies

AIRPORT TAXI • TOWN TAXI • YELLOW CAB

