

Parking & Park Here, Fly There: FAQ

1. DO YOU HAVE TO PAY FOR PARKING?

Parking is always free while guests are staying on property. If however you have a flight flying to a different city and you are leaving your car behind in your absence, then you must book the Park Here, Fly There package OR you can choose to utilize one of the airport pay lots designed to accommodate extended parking.

2. WHAT IS THE PARK HERE, FLY THERE PACKAGE?

This is our parking package which allows you to leave your car behind at our hotel while you fly off to a new location. The package includes 5 free days of parking, if you need additional days it is \$6.00 per day. We give you a parking pass to hang in your car at check-in and will arrange for any additional days at that time.

3. CAN I LEAVE MY CAR AT YOUR HOTEL IF I DID NOT BOOK THE PARK HERE, FLY THERE PACKAGE?

No, to be able to leave your car behind on our property and fly off somewhere else, you MUST book the Parking Package. If you prefer to book a non-package rate you can leave your vehicle in one of the airports extended stay pay lots.

4. WHAT IF I WANT TO BOOK WITH MY MARRIOTT BONVOY POINTS?

The ONLY exception to the package is a Marriott Bonvoy Points Redemption reservation. Bonvoy point redemption reservations can leave their car for \$6.00 per day. It will not include 5 free days like the package, you can't combine packages with discounts or point stays.

5. WHERE CAN I LEAVE MY CAR IF I DON'T BOOK YOUR PARK HERE, FLY THERE PACKAGE?

The John Glenn International Airport has multiple pay lots designed for this purpose. They are all within a mile of our property. The parking garage, the walking lot and the Blue lot are all three visible from our parking lot. In addition, the airport has the Red and Green lots a little further down. The Parking Spot and Oh Park are also available but are not run by the airport transportation team. More information and pricing can be found at flycolumbus.com

6. CAN I BOOK YOUR PARKING PACKAGE IN REVERSE? FLY THEN STAY?

No, you must stay the night at the hotel, and then fly out. You can not do it in reverse.

7. WHAT IF WE WILL HAVE MULTIPLE CARS BUT ARE ALL STAYING IN ONE ROOM?

You cannot have 2 cars with 1 room package and both get 5 free days, only 1 car per package. We will allow a second car but the second car would pay \$6 per day.

8. DO YOU HAVE A SHUTTLE? CAN I WALK?

Yes, we have a shuttle. It is upon request from 4am-12am daily. When you arrive at the airport please give us a call to let us know you need picked up. It is free for all of our guests on a first come first serve basis. You can also walk. It is 650 meters and takes approximately 8 minutes. The sidewalk connects our hotel parking lot with the baggage claim entrance at the terminal.

9. WHERE DO I PARK FOR EXTENDED PARKING WITH THE PARK HERE, FLY THERE PACKAGE?

We have an overflow lot behind our hotel. We ask all of our parking package guests to leave their cars in this lot before departing for their trip. This keeps spots open closer to the hotel entrances for guests who are currently staying at the hotel.