



WI-FI SIMPLIFIED

This Property Quick Guide is a resource available for each hotel to outline its internet capabilities, pricing structure and available support. This guide will assist in ensuring that the Wi-Fi needs for each and every meeting is thoughtfully planned ahead of time to allow for a seamless execution.

NETWORK HIGHLIGHTS

- The installed wireless network supports up to 2,000 devices
- Additional capacity is available with advance notice
- The Meeting network is isolated from the Public and Guest Room networks
- Bandwidth Packages are built to ensure each user has the same experience and cannot be influenced by other groups on the network

PORTAL/LOGIN PAGE

- Internet access is provided through a captive portal webpage with passcode prompt
- The portal page can be bypassed and should be discussed with the hotel or Marriott Event Technology

BANDWIDTH

- Available bandwidth in the meeting space is up to 100+ Mbps
- Additional bandwidth requires advance notice and may be an additional charge

TECHNOLOGY

- Public IP Addresses
- Custom VLANs (dry if necessary)
- Custom Security
- Custom Wireless Network Names
- Custom Portal Page Graphics
- Content Management Services
- Audience Response Systems
- Streaming Content and Webcasting Services

SUPPORT

- On-site technical support is provided by the hotel
- The network is managed and monitored 24/7/365 by hotel network provider
- If you want to bring your own network, please work with your on-site technician

QUALIFYING BASIC WI-FI ACCESS

Question	To offer basic Wi-Fi pricing without further discovery:
How many people (or devices if known)?	Must be less than or equal to 100
Will the group be using the internet for more than just general browsing and simple email?	Answer should be NO
Will any wired connections be required?	Answer should be NO
Is internet critical to the success of the meeting?	Answer should be NO

MEETINGS OF 1 TO 100 ATTENDEES

Number of Participants (estimated bandwidth)	Daily Wireless Internet Usage	
	SUPERIOR	SIMPLE
	Media streaming, media-rich mobile apps and large file downloads	Email and simple web browsing
<25	\$30/person (up to 8 Mbps)	\$20/person (up to 3 Mbps)
26–50	\$25/person (up to 12 Mbps)	\$15/person (up to 5 Mbps)
51–100	\$15/person (up to 22 Mbps)	\$10/person (up to 8 Mbps)
101+	We are happy to assess your large meetings to develop a customized solution.	

- Bandwidth ranges are for the entire group and not per person
- All pricing is exclusive of service charge
- Wired access priced separately

MEETINGS OF 101+ ATTENDEES

Bandwidth is sold as a dedicated block for a group to share and will be served for unlimited users for a single price. Additional rental equipment is added as essential labor is added and required for wired connections. Additional fees may be applied for equipment, labor and wired connections.

[Glossary of Terms](#)

[Customer FAQ](#)

For further questions, assistance or additional customization with your internet services, please contact Nick Martinez, Event Technology Manager; Renaissance Austin Hotel, at 512.795.6098



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