



Wedding Testimonials from Our Guests

Please see below for a selection of Testimonials from our past brides; more can be found on www.hitched.co.uk

The Durham Marriott is a great place to get married coupling the history and heritage of the building and city with great support and fantastic service. We had a wonderful wedding and I would recommend both the staff and the venue to any bride looking for a magical day.

I would also like to highlight the outstanding customer service we received from Dionne Connolly who worked closely with us to ensure that our wedding was a great success, from the food to the DJ. She met with our family and helped to ensure that they all felt part of our fantastic day. I couldn't have asked for anymore from a wedding co-ordinator, she took all the pressure away from the bridal party and made sure that we enjoyed every minute, including the lead up.

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I cannot praise the staff at the hotel in Durham enough. My husband and I had our wedding reception in the Cromwell suite and all of the staff were wonderful. The very first time I looked around the hotel the staff were friendly and accommodating. In the run up to our big day Dionne the event co-ordinator was on hand over the phone and by email for any queries and questions that we had. Nothing was too much trouble and she put us at ease that all would be well. This was much appreciated as we did not live in the area and were not able visit the venue regularly.

We both would like to also praise the gentleman called Peter who organised the event room and was on hand all day alongside Dionne to co-ordinate the reception to perfection. All details no matter how small were thought about.

Our wedding day was perfect and we can never thank the staff at the Royal County enough for their part.

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What an amazing wedding we had here at the Durham Marriott hotel, on querying and then confirming the wedding we had excellent service from Stacey, she was very professional, extremely friendly and very prompt at any question or query we had. Stacey helped us every step of the way, the price of the package was amazing too.

On the day of the wedding everything went brilliantly, we couldn't have wished for better, it was exactly as we had hoped for, everything flowed smoothly and you can tell that the hard work which goes on behind the scenes by the staff to make everything come together is very professional, the staff are impeccable. It meant me and my husband could relax and enjoy our wedding day. The hotel was immaculately clean and beautiful; all staff were excellent, friendly and couldn't do enough to help. We cannot thank Stacey and the staff enough at the Durham Marriott for making our day so extra special and the exceptional service we received. I have and will continue recommending and saying how fantastic and what a wonderful time we had.

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I would certainly recommend a Marriott Hotel as a wedding venue. We arranged our wedding within 4 months of the date. We called at the hotel on the off chance and were made to feel welcome from the start. Dionne, the events manager provisionally booked the room, at no cost for a week, whilst we looked at other venues (something that wasn't offered at the other venues), for value for money there was no comparison so we confirmed the booking. At an official level the terms and conditions of the booking were easy to understand; on a personal level Dionne was excellent. She went through everything ensuring our needs were captured and they were certainly all met on the day. The taster session for the menu is an excellent idea as we were able to discuss with the chef some minor changes and the fact that we could offer our guests a choice was very helpful.

On the day everyone said we were totally relaxed and that was down to the fact that everything was running smoothly in the background. We married at the church opposite and walked across to the hotel for our wedding breakfast. The food was excellent, the service was outstanding and the relaxed, friendly atmosphere provided by the hotel staff and surroundings helped make the perfect day.

The complimentary room provided for our overnight stay was a great final touch and the full English breakfast the next morning set us up for our first day as newlyweds.

We have lots of fond memories to cherish thanks to all the staff involved.

To contact us about a potential wedding please contact our Wedding Coordinator Dionne Connolly on 0191 375 3605 or email dionne.connolly@marriott-hotels.com

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