

Telephone & Internet Services



We understand how important it is to stay in touch. So we offer a range of enhanced telephone services to make it easy and convenient, such as voice mail and a high-speed Internet connection in your room. And when you need to take a break from “being in touch,” we offer transfer of all your incoming calls to your private voice mailbox.

If you have any questions, an “At Your Service” associate is available to assist you.



Internet Connection

Broadband internet connection is available in the guestrooms and villas for a fee access.

Access rates

- 214 Baht per hour
- 642 Baht per day (24 hours)
- 3,210 Baht per week (7 days)
- 9,630 Baht per month (30 days)

These fees also include the wireless internet connection.

The broadband internet connection is also available in our Business Center and meeting rooms. For more information on price for groups and meetings, please contact "At Your Service".

The resort offer high-speed internet access in all guest rooms and suites for a charge. Internet connection is also available at the Business Center for a fee. Wireless internet connection is available in the meeting room foyer area, main lobby area, Sala Sawasdee Lobby Bar, Cucina, Marriott Café, Siam Deli, Lotus Pavilion, Rim Nam Pool Bar, Blue (South) swimming pool, Out of the Blue Drink and Ginja Taste.

Access rates at Business Center

- 120 Baht net for 0-15 minutes
- 100 Baht net for every 15 minutes after

Wireless Card rates for Public areas

- 250 Baht net per 30 minutes
- 400 Baht net per 2 hours
- 670 Baht net per day (24 hours)

Follow the listed instructions for direct dialing or call "At Your Service" for assistance.

Local Call (Phuket)

Dial 9 + 076 + Local Number

For Example,

9 + 076 (Phuket) + 338-000 (JW Marriott Phuket Resort and Spa)

Domestic Call

(Thailand, other than Phuket)

Dial 9 + Area Code + Number

For Example,

9 + 02 (Bangkok) + 656-7700 (JW Marriott Hotel, Bangkok)

International Call

Dial 9 + 001 + Country Code + Area Code + Number

For Example,

9 + 001 + (United States) 1 + 617 (Boston) + 236-5900 (Boston Marriott)

Mobile Phone

Dial 9 + 081 or 089 or 086 + Number

For Example,

9 + 081 or 089 or 086 + 588 6465

Operator Assisted Calls

Press the worldwide connect access button and wait for the operator.



Your direct line to personal service.

Wake-up call? Business services? Directions? Whatever you need.

Just look for this symbol on your phone.

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Schedule of Telephone Charges

Local Calls

17 Baht for the first minute, then the following 2 to 15 minutes will be complimentary. From 16 minutes onward charge will be 5 Baht per minute.

Home Country Direct

107 Baht for the first minute, then the following 2 to 30 minutes will be complimentary. From 30 minutes onward charge will be 5 Baht per minute.

Domestic Long Distance

To Thai Cellular Phones and Domestic Long Distance – Standard TOT (daytime only) rates, plus the following additional hotel surcharge:

| | |
|--|--------------------------|
| 1 st minute | 52 to 65 Baht |
| 2 nd - 10 th minute | 52 to 65 Baht per minute |
| 11 th - 25 th minute | 25 to 38 Baht per minute |
| 26 th + | 3 to 17 Baht per minute |

International

Calls to near Asia (Singapore, Indonesia, Myanmar and Vietnam) – Standard TOT (daytime only) rates, plus the following additional hotel surcharge:

| | |
|---|----------------------------|
| 1 st minute | 180 to 200 Baht |
| 2 nd -10 th minute | 200 to 220 Baht per minute |
| 11 th -25 th minute | 115 to 135 Baht per minute |
| 26 th + | 10 to 30 Baht per minute |

Calls to far Asia (Japan, Brunei, South Korea, Macao and India) — Standard TOT (daytime only) rates, plus the following additional hotel surcharge:

| | |
|---|----------------------------|
| 1 st minute | 195 to 225 Baht |
| 2 nd -10 th minute | 215 to 250 Baht per minute |
| 11 th -30 th minute | 115 to 145 Baht per minute |
| 31 st + | 10 to 45 Baht per minute |

Calls to North America, Europe and Australia — Standard TOT (daytime only) rates, plus the following additional hotel surcharge:

| | |
|---|----------------------------|
| 1 st minute | 205 to 220 Baht |
| 2 nd - 10 th minute | 225 to 245 Baht per minute |
| 11 th -30 th minute | 115 to 130 Baht per minute |
| 31 st + | 10 to 30 Baht per minute |

Calls to Russia, South Africa and other — Standard TOT (daytime only) rates, plus the following additional hotel surcharge:

| | |
|---|----------------------------|
| 1 st -10 th minute | 230 to 250 Baht per minute |
| 2 nd -10 th minute | 250 to 270 Baht per minute |
| 11 th -30 th minute | 125 to 145 Baht per minute |
| 31 st + | 25 to 45 Baht per minute |

Please note that for international direct-dial calls JW Marriott Phuket Resort & Spa reduces its own surcharge by 50% after the 10th minute and then discontinues additional surcharge after the 30th minute.



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